



GISC Healthcare Group

Transforming the way you live and work in the world

The healthcare industry is in a state of unprecedented change. Long-held constants – models of care, reimbursement arrangements, affiliations and even the very roles of healthcare professionals – are transforming. Simultaneously, financial margins are shrinking while demands for clinical services must continue without interruption.

Leaders must find ways to align their stakeholders with new marketplace expectations. Managers and service providers must promote both the adaptive and technical changes required for their jobs by learning new skills and operating in an environment of greater transparency, interdependence and demand. They must hold themselves and others to greater degrees of accountability.

Utilizing a unique relational and strengths-based approach, GISC works with leaders and service providers alike to become more accountable and adaptable in this time of profound change. Clinicians, managers and leaders alike are able to mobilize energy for increased patient engagement and improved systems of care while experiencing a renewed sense of purpose, connection and community.

Coaching and Training for Healthcare Administrative and Clinical Leaders

GISC has identified the core leadership competencies that are required to succeed in this emerging new world of healthcare.

Our coaching and training will help you to:

- Effectively facilitate change
- Foster teamwork across disciplines and functions
- Coach and mentor others in service of organizational results and personal growth and development
- Increase personal and professional effectiveness

GISC Coaches and Faculty

GISC has a cadre of accomplished professionals, ready to work with you to prepare your organization to meet the complex and challenging demands of today's rapidly shifting healthcare environment. GISC coaches and faculty:

- Are expert leadership coaches who have been trained by a physician and healthcare CEO to coach successfully in the healthcare arena
- Understand healthcare language, healthcare culture, healthcare challenges, and the business of healthcare
- Include overlapping areas of expertise. Represented in the group are physicians, learning and OD experts, and healthcare executives
- Are skilled in the leadership competencies healthcare clinicians and administrators need today

Innovative Curriculum • Customized Programs

GISC has created a healthcare leadership development curriculum, incorporating a unique synthesis of medical, leadership, relational, and organizational development expertise for a specialized learning offering for healthcare leaders. GISC also offers customized programs that may be designed around the unique needs of your organization. Programs provide intensive training for those at any level of the organization and may be followed by ongoing coaching.

Experience that counts

GISC's coaching model and training methodology has been researched and tested in healthcare settings with demonstrated effectiveness. Our immersion in healthcare includes an ongoing relationship with Southcentral Foundation, an Alaska Native owned and operated healthcare system for Alaska Natives and American Indians in Anchorage, Alaska. Our collaboration, which included coaching and training to promote effective and innovative team relationships and establish a mentoring culture, contributed to that organization receiving the 2011 Malcolm Baldrige National Quality Award. The same coaching model and training methodology can elevate your practice or organization to new levels of organization-wide effectiveness and engagement, satisfaction and quality of care.

Gestalt International Study Center

The Gestalt International Study Center (GISC) is a nonprofit educational organization engaged in personal, professional, and organizational development worldwide. We provide tools to spark extraordinary change in leaders, organizations, practitioners and individuals. The GISC offices and training facility are located at 1035 Cemetery Road, South Wellfleet, Massachusetts, on Cape Cod. Please contact us by telephone at 508.349.7900 or by e-mail at office@gisc.org. Visit us online at www.gisc.org.